[Company] Accessibility Conformance Report

VPAT® Version 2.0

Name of Product/Version: Kyocera TASKalfa 4002i

Product Description: Multifunction Product

Date: 3/2018

Contact information: Douglas.Cole@da.Kyocera.com

Notes: Encompasses MFP, Drivers and Applications

Evaluation Methods Used: Drivers, Application and Hardware Testing

Applicable Standards/Guidelines: Reflects Revised 508 Standards

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline | Included In Report | |
|---|--------------------|--|
| Web Content Accessibility Guidelines 2.0, at http://www.w3.org/TR/2008/REC- | Level A (Yes) | |
| WCAG20-20081211/ | Level AA (Yes) | |
| | Level AAA (Yes) | |
| Section 508 as published in 2017, at http://www.Section508.gov | (Yes) | |
| EN 301 549 Accessibility requirements suitable for public procurement of ICT | (No) | |
| products and services in Europe, at http://mandate376.standards.eu/standard | (140) | |

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Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Supports with Exceptions**: Some functionality of the product does not meet the criterion.
- Does Not Support: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.
- Not Evaluated: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 Web, Chapter 10 Non-Web documents, Section 11.2.1- Non-Web Software (excluding closed functionality), and Section 11.2.2 Non-Web Software (closed functionality).
- Revised Section 508: Chapter 5 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the <u>WCAG 2.0 Conformance Requirements</u>.

Table 1: Success Criteria, Level ANotes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|-----------------------------------|--|
| 1.1.1 Non-text Content (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) | Web: Supported with exceptions | Web: There are control images that are also generated by third-party developer's applications that may not be able to adjust properly for alternative text narrative |
| 1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) | Web Not Applicable | Web: |
| 1.2.2 Captions (Prerecorded) (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) | Web: Supported with exceptions | Web: (Device Animation provides text captioning) Third-party developer's applications that may not offer text Captioning with Animation |
| 1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: 2017 Section 508 501 (Web)(Software) | Web: Not Applicable | Web: |
| 1.3.1 Info and Relationships (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) | Web: Supported with exceptions | Web: Device supports electronic and physical labeling of information. |
| 1.3.2 Meaningful Sequence (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) | Web: Supported | Web: |
| 1.3.3 Sensory Characteristics (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) | Web: Supported | Web: |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-----------------------------------|--|
| 1.4.1 Use of Color (Level A) Also applies to: 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Web: Supported with exceptions | Web: Display provides the ability to adjust the contrast and Font size. (Font sizing is supported with Copy, Scan and Fax functions) |
| 1.4.2 Audio Control (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) | Web: Not Supported | Web: |
| 2.1.1 Keyboard (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) | Web: Supported with exceptions | Web: MFP provides QWERTY Keyboard which does not offer 100% operational functionality of the MFP |
| 2.1.2 No Keyboard Trap (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) | Web: Supported with exceptions | Web: Located beside the keyboard is a large single keystroke home button for recovery |
| 2.2.1 Timing Adjustable (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) | Web: Supported | Web: |
| 2.2.2 Pause, Stop, Hide (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) | Web: Supported | Web: |
| 2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) | Web: Supported | Web: |
| 2.4.1 Bypass Blocks (Level A) 2017 Section 508 • 501 (Web)(Software) | Web: Supported | Web: |

Page **4** of **16**

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|--------------------------|
| 2.4.2 Page Titled (Level A) | | |
| Also applies to: | Web: | Web: |
| 2017 Section 508 | Supported | |
| • 501 (Web)(Software) | | |
| 2.4.3 Focus Order (Level A) | | |
| Also applies to: | Web: | Web: |
| 2017 Section 508 | Supported | |
| • 501 (Web)(Software) | | |
| 2.4.4 Link Purpose (In Context) (Level A) | | |
| Also applies to: | Web: | Web: |
| 2017 Section 508 | Supported | |
| • 501 (Web)(Software) | | |
| 3.1.1 Language of Page (Level A) | | |
| Also applies to: | Web: | Web: |
| 2017 Section 508 | Not Applicable | |
| • 501 (Web)(Software) | | |
| 3.2.1 On Focus (Level A) | | |
| Also applies to: | Web: | Web: |
| 2017 Section 508 | Supported | |
| • 501 (Web)(Software) | | |
| 3.2.2 On Input (Level A) | | |
| Also applies to: | Web: | Web: |
| 2017 Section 508 | Supported | |
| • 501 (Web)(Software) | | |
| 3.3.1 Error Identification (Level A) | | |
| Also applies to: | Web: | Web: |
| 2017 Section 508 | | web: |
| • 501 (Web)(Software) | Supported | |
| 3.3.2 Labels or Instructions (Level A) | | |
| Also applies to: | Web: | Web: |
| 2017 Section 508 | Supported | |
| • 501 (Web)(Software) | | |

| Criteria | Conformance Level | Remarks and Explanations |
|-----------------------------------|-------------------|--------------------------|
| 4.1.1 Parsing (Level A) | | |
| Also applies to: | Web: | Web: |
| 2017 Section 508 | Not Supported | |
| • 501 (Web)(Software) | | |
| 4.1.2 Name, Role, Value (Level A) | Moh | |
| Also applies to: | Web: | Web |
| 2017 Section 508 | Supported | Web |
| • 501 (Web)(Software) | | |

Table 2: Success Criteria, Level AA

| Criteria | Conformance Level | Remarks and Explanations |
|---|--------------------------------|---|
| 1.2.4 Captions (Live) (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) | Web: Not Applicable | Web: |
| 1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) | Web: Not Applicable | Web: |
| 1.4.3 Contrast (Minimum) (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) | Web: Supported | Web: |
| 1.4.4 Resize text (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) | Web: Support with exception | Web: Font size (Font sizing is supported with Copy, Scan and Fax Functions) |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-----------------------------------|--|
| 1.4.5 Images of Text (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) | Web: Supported with exceptions | Web: Display and content can be adjust for contrast and size of text. (Font sizing is supported with Copy, Scan and Fax functions) |
| 2.4.5 Multiple Ways (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) | Web: Supported | Web: |
| 2.4.6 Headings and Labels (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) | Web: Supported | Web: |
| 2.4.7 Focus Visible (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) | Web: Supported | Web: |
| 3.1.2 Language of Parts (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) | Web: Supported | Web: |
| 3.2.3 Consistent Navigation (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) | Web: Supported | Web: |
| 3.2.4 Consistent Identification (Level AA) Also applies to: 2017 Section 508 501 (Web)(Software) – Does not apply to non-web software | Web: Supported with exceptions | Web: Common navigation and consistence across all pages viewed in the display. Third-party developer's applications that may not offer a common navigation as the Device |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--------------------------|
| 3.3.3 Error Suggestion (Level AA) | | |
| Also applies to: | Web: | Web: |
| 2017 Section 508 | Supported | |
| • 501 (Web)(Software) | | |
| 3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) | | |
| Also applies to: | Web: | Web: |
| 2017 Section 508 | Supported | |
| • 501 (Web)(Software) | | |

Table 3: Success Criteria, Level AAA

| Criteria | Conformance Level | Remarks and Explanations |
|---|-----------------------------------|--|
| 1.2.6 Sign Language (Prerecorded) (Level AAA) Also applies to: 2017 Section 508 – Does not apply | Web: Not Applicable | Web: |
| 1.2.7 Extended Audio Description (Prerecorded) (Level AAA)Also applies to:2017 Section 508 – Does not apply | Web: Not Applicable | Web: |
| 1.2.8 Media Alternative (Prerecorded) (Level AAA) Also applies to: 2017 Section 508 – Does not apply | We Not Applicable b: | Web: |
| 1.2.9 Audio-only (Live) (Level AAA) Also applies to: 2017 Section 508 – Does not apply | Web: Not Applicable | Web: |
| 1.4.6 Contrast Enhanced (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply | Web: Supported with exceptions | Web: Display and content can be adjust for contrast and size of text. (Font sizing is supported with Copy, Scan and Fax functions) |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-----------------------|--------------------------|
| 1.4.7 Low or No Background Audio (Level AAA) Also applies to: 2017 Section 508 – Does not apply | Web: Supported | Web: |
| 1.4.8 Visual Presentation (Level AAA) Also applies to: 2017 Section 508 – Does not apply | Web: Supported | Web: |
| 1.4.9 Images of Text (No Exception) Control (Level AAA) Also applies to: 2017 Section 508 – Does not apply | Web: Supported | Web: |
| 2.1.3 Keyboard (No Exception) (Level AAA) Also applies to: 2017 Section 508 – Does not apply | Web: Not Supported | Web |
| 2.2.3 No Timing (Level AAA) Also applies to: 2017 Section 508 – Does not apply | Web: Supported | Web: |
| 2.2.4 Interruptions (Level AAA) Also applies to: 2017 Section 508 – Does not apply | Web: Supported | Web: |
| 2.2.5 Re-authenticating (Level AAA) Also applies to: 2017 Section 508 – Does not apply | Web: Supported | Web: |
| 2.3.2 Three Flashes (Level AAA) Also applies to: 2017 Section 508 – Does not apply | Web: Supported | Web: |
| 2.4.8 Location (Level AAA) Also applies to: 2017 Section 508 – Does not apply | Web: Supported | Web: |
| 2.4.9 Link Purpose (Link Only) (Level AAA) Also applies to: 2017 Section 508 – Does not apply | Web: Supported | Web: |
| 2.4.10 Section Headings (Level AAA) Also applies to: 2017 Section 508 – Does not apply | Web: Supported | Web: |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-----------------------------------|---|
| 3.1.3 Unusual Words (Level AAA) Also applies to: 2017 Section 508 – Does not apply | Web: Supported with exceptions | Web: Display utilize common words and definition Third-party developer's applications that may have words that are not considered standard |
| 3.1.4 Abbreviations (Level AAA) Also applies to: 2017 Section 508 – Does not apply | Web: Supported with exceptions | Web: Display utilize common words and limited abbreviations Third-party developer's applications that may have abbreviations that are not considered standard |
| 3.1.5 Reading Level (Level AAA) Also applies to: 2017 Section 508 – Does not apply | Web: Supported with exceptions | Web: Display utilize common words Third-party developer's applications may have more complex vocabulary standards |
| 3.1.6 Pronunciation (Level AAA) Also applies to: 2017 Section 508 – Does not apply | Web: Supported with exceptions | Web: Display utilize common words Third-party developer's applications may have more complex vocabulary standards |
| 3.2.5 Change on Request (Level AAA) Also applies to: 2017 Section 508 – Does not apply | Web: Supported | Web: |
| 3.3.5 Help (Level AAA) Also applies to: 2017 Section 508 – Does not apply | Web: Supported | Web: |
| 3.3.6 Error Prevention (All) (Level AAA) Also applies to: 2017 Section 508 – Does not apply | Web: Supported | Web: |

2017 Section 508 Report

Chapter 3: Functional Performance Criteria (FPC)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|---------------------------|---|
| 302.1 Without Vision | Not Supported | |
| 302.2 With Limited Vision | Supported with exceptions | Display and content can be adjust for contrast and size of text. (Font sizing is supported with Copy, Scan and Fax functions) |
| 302.3 Without Perception of Color | Supported with Exceptions | Display and content can be adjust for contrast and size of text. (Font sizing is supported with Copy, Scan and Fax functions) |
| 302.4 Without Hearing | Supported | |
| 302.5 With Limited Hearing | Supported | |
| 302.6 Without Speech | Supported | |
| 302.7 With Limited Manipulation | Supported | |
| 302.8 With Limited Reach and Strength | Supported | |
| 302.9 With Limited Language, Cognitive, and Learning Abilities | Supported | |

Chapter 4: Hardware

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------------------------|-------------------------------------|
| 402 Closed Functionality | Heading cell – no response required | Heading cell – no response required |
| 402.1 General | Heading cell – no response required | Heading cell – no response required |
| 402.2 Speech-Output Enabled | Heading cell – no response required | Heading cell – no response required |
| 402.2.1 Information Displayed On-Screen | Not Supported | |
| 402.2.2 Transactional Outputs | Not Supported | |
| 402.2.3 Speech Delivery Type and Coordination | Not Supported | |
| 402.2.4 User Control | Not Supported | |
| 402.2.5 Braille Instructions | Not Supported | |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------------------------|---|
| 402.3 Volume | Heading cell – no response required | Heading cell – no response required |
| 402.3.1 Private Listening | Not Supported | |
| 402.3.2 Non-private Listening | Not Supported | |
| 402.4 Characters on Display Screens | Supported with exceptions | Display and content can be adjust for contrast and size of text. (Font sizing is supported with Copy, Scan and Fax functions) |
| 402.5 Characters on Variable Message Signs | Supported with exceptions | Display and content can be adjust for contrast and size of text. (Font sizing is supported with Copy, Scan and Fax functions) |
| 403 Biometrics | Heading cell – no response required | Heading cell – no response required |
| 403.1 General | Not applicable | |
| 404 Preservation of Information Provided for Accessibility | Heading cell – no response required | Heading cell – no response required |
| 404.1 General | Supported | |
| 405 Privacy | Heading cell – no response required | Heading cell – no response required |
| 405.1 General | Not Supported | |
| 406 Standard Connections | Heading cell – no response required | Heading cell – no response required |
| 406.1 General | Supported | |
| 407 Operable Parts | Heading cell – no response required | Heading cell – no response required |
| 407.2 Contrast | Supported with exceptions | Display and content can be adjust for contrast and size of text. (Font sizing is supported with Copy, Scan and Fax functions) |
| 407.3 Input Controls | Heading cell – no response required | Heading cell – no response required |
| 407.3.1 Tactilely Discernible | Supported | |
| 407.3.2 Alphabetic Keys | Supported | |
| 407.3.3 Numeric Keys | Supported | |
| 407.4 Key Repeat | Supported | |
| 407.5 Timed Response | Not Supported | |
| 407.6 Operation | Supported | |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------------------------|---|
| 407.7 Tickets, Fare Cards, and Keycards | Supported | |
| 407.8 Reach Height and Depth | Heading cell – no response required | Heading cell – no response required |
| 407.8.1 Vertical Reference Plane | Supported | 1010mm access point with tilt display |
| 407.8.1.1 Vertical Plane for Side Reach | Supported | |
| 407.8.1.2 Vertical Plane for Forward Reach | Supported | |
| 407.8.2 Side Reach | Supported | |
| 407.8.2.1 Unobstructed Side Reach | Supported | |
| 407.8.2.2 Obstructed Side Reach | Supported | |
| 407.8.3 Forward Reach | Supported | |
| 407.8.3.1 Unobstructed Forward Reach | Supported | |
| 407.8.3.2 Obstructed Forward Reach | Supported | |
| 407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach | Supported | |
| 407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward | Supported with exception | No room for feet under the device but less |
| Reach | <u> </u> | than 27inches to operational panel |
| 408 Display Screens | Heading cell – no response required | Heading cell – no response required |
| 408.2 Visibility | Supported | |
| 408.3 Flashing | Supported | |
| 409 Status Indicators | Heading cell – no response required | Heading cell – no response required |
| 409.1 General | Supported | |
| 410 Color Coding | Heading cell – no response required | Heading cell – no response required |
| 410.1 General | Supported with exceptions | Display and content can be adjust for contrast and size of text. (Font sizing is supported with Copy, Scan and Fax functions) |
| 411 Audible Signals | Heading cell – no response required | Heading cell – no response required |
| 411.1 General | Supported with Exceptions | Audible Tones for navigation and errors |
| 412 ICT with Two-Way Voice Communication | Heading cell – no response required | Heading cell – no response required |
| 412.2 Volume Gain | Heading cell – no response required | Heading cell – no response required |
| 412.2.1 Volume Gain for Wireline Telephones | Not Applicable | |
| 412.2.2 Volume Gain for Non-Wireline ICT | Not Applicable | |
| 412.3 Interference Reduction and Magnetic Coupling | Heading cell – no response required | Heading cell – no response required |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------------------------|-------------------------------------|
| 412.3.1 Wireless Handsets | Not Applicable | |
| 412.3.2 Wireline Handsets | Not Applicable | |
| 412.4 Digital Encoding of Speech | Not Applicable | |
| 412.6 Caller ID | Not Applicable | |
| 412.7 Video Communication | Not Applicable | |
| 413 Closed Caption Processing Technologies | Heading cell – no response required | Heading cell – no response required |
| 413.1.1 Decoding and Display of Closed Captions | Not Applicable | |
| 413.1.2 Pass-Through of Closed Caption Data | Not Applicable | |
| 414 Audio Description Processing Technologies | Heading cell – no response required | Heading cell – no response required |
| 414.1.1 Digital Television Tuners | Not Applicable | |
| 414.1.2 Other ICT | Not Applicable | |
| 415 User Controls for Captions and Audio Descriptions | Heading cell – no response required | Heading cell – no response required |
| 415.1.1 Caption Controls | Not Applicable | |
| 415.1.2 Audio Description Controls | Not Applicable | |

Chapter 5: Software

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------------------------|-------------------------------------|
| 501.1 Scope – Incorporation of WCAG 2.0 AA | See WCAG 2.0 section | See information in WCAG section |
| 502 Interoperability with Assistive Technology | Heading cell – no response required | Heading cell – no response required |
| 502.2.1 User Control of Accessibility Features | Supported | |
| 502.2.2 No Disruption of Accessibility Features | Supported | |
| 502.3 Accessibility Services | Heading cell – no response required | Heading cell – no response required |
| 502.3.1 Object Information | Supported | |
| 502.3.2 Modification of Object Information | Supported | |
| 502.3.3 Row, Column, and Headers | Supported | |
| 502.3.4 Values | Supported | |
| 502.3.5 Modification of Values | Supported | |
| 502.3.6 Label Relationships | Supported | |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------------------------|---|
| 502.3.7 Hierarchical Relationships | Supported | |
| 502.3.8 Text | Not supported | |
| 502.3.9 Modification of Text | Supported with exceptions | Display and content can be adjust for contrast and size of text. (Font sizing is supported with Copy, Scan and Fax functions) |
| 502.3.10 List of Actions | Supported | |
| 502.3.11 Actions on Objects | Supported with exceptions | Functions can be executed by touch screen, hard keys/ keyboard and mobile device |
| 502.3.12 Focus Cursor | Supported | |
| 502.3.13 Modification of Focus Cursor | Not Supported | |
| 502.3.14 Event Notification | Supported | |
| 502.4 Platform Accessibility Features | Supported with exceptions | Device offers double key stroke detection with Fax double entry |
| 503 Applications | Heading cell – no response required | Heading cell – no response required |
| 503.2 User Preferences | Supported with exceptions | Applications provides unique Icon |
| 503.3 Alternative User Interfaces | Supported | |
| 503.4 User Controls for Captions and Audio Description | Heading cell – no response required | Heading cell – no response required |
| 503.4.1 Caption Controls | Not Supported | |
| 503.4.2 Audio Description Controls | Not Supported | |
| 504 Authoring Tools | Heading cell – no response required | Heading cell – no response required |
| 504.2 Content Creation or Editing (if not authoring tool, enter "not applicable") | See <u>WCAG 2.0</u> section | See information in WCAG section |
| 504.2.1 Preservation of Information Provided for Accessibility in Format Conversion | Supported | PDF, PDF encrypted, XPS,JPEG,Word Excel. PowerPoint |
| 504.2.2 PDF Export | Supported | PDF PDF Encrypted |
| 504.3 Prompts | Supported | |
| 504.4 Templates | Support | |

Chapter 6: Support Documentation and Services

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------------------------|--|
| 601.1 Scope | Heading cell – no response required | Heading cell – no response required |
| 602 Support Documentation | Heading cell – no response required | Heading cell – no response required |
| 602.2 Accessibility and Compatibility Features | Supported | |
| 602.3 Electronic Support Documentation | See WCAG 2.0 section | See information in WCAG section |
| 602.4 Alternate Formats for Non-Electronic Support Documentation | Support with exception | Material can be printed to paper base (No Braille) provided |
| 603 Support Services | Heading cell – no response required | Heading cell – no response required |
| 603.2 Information on Accessibility and Compatibility Features | Supported | |
| 603.3 Accommodation of Communication Needs | Supported | |

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